



# WHAT PRECAUTIONS SHOULD YOU TAKE WHEN **BUYING ONLINE?**



## **ALWAYS BROWSE ON SECURE SITES**

Prefer **websites** with an address that starts with "**https**" and which have the **padlock** symbol at the beginning of the URL bar.

Prefer the **official brand site** over social networks or pop-up pages.



## **USE SECURE LINKS**

Never use **public Wi-Fi networks** to make purchases or payments online.

Do not use the same password for different websites. Do not use passwords that are too obvious like 123456, names or dates.



## **BEWARE OF SUSPICIOUS CONTACTS**

Do not click on links or files of **unknown origin**, sent by e-mail or SMS.

Unsolicited calls to "**cancel unauthorised operations**" are often attempted fraud.



## **BE SUSPICIOUS OF INCREDIBLE OFFERS**

Be careful with **unmissable offers**. If it looks too good to be true, then it's probably **not true**.

Always keep the **proof of payment**.



## **DO NOT PROVIDE PERSONAL INFORMATION**

Your bank will **never ask you for personal data or access codes** by e-mail or SMS.

Always follow the bank's recommendations to make **secure online payments**.



## **CHECK YOUR STATEMENTS**

**Check** your bank account statements **regularly**.

**Contact your bank immediately** if you notice any strange transactions.