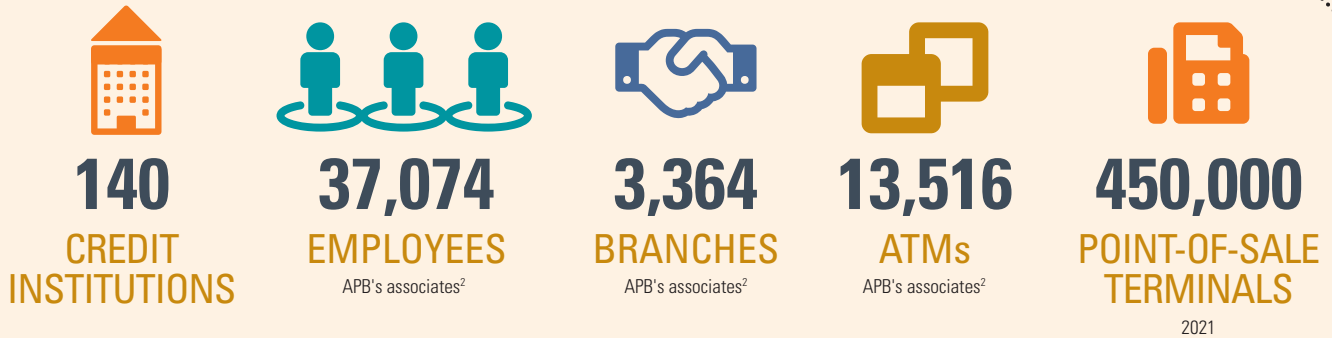


BANKING SECTOR AT A GLANCE

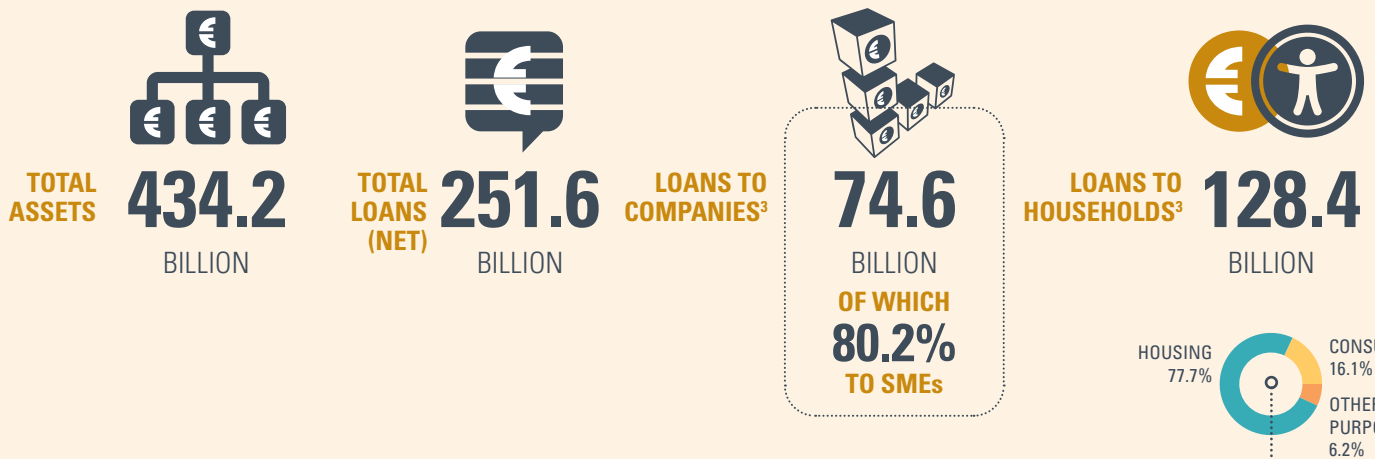
KEY INDICATORS

MARCH 2023¹

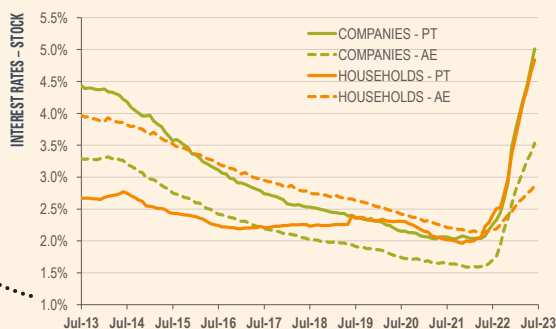


FINANCING THE ECONOMY

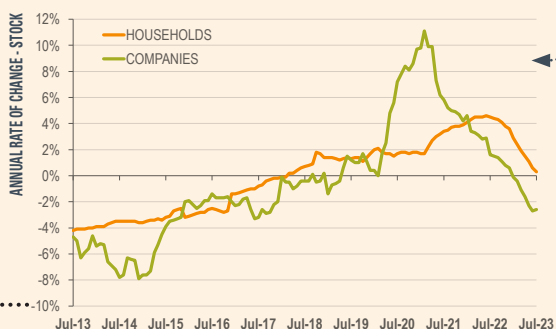
THE PORTUGUESE BANKING SECTOR HAS CONTINUED TO SHOW RESILIENCE AND CAPACITY TO RESPOND EFFICIENTLY TO THE ECONOMY'S FINANCING NEEDS, A PERFORMANCE THAT SHOULD CONTINUE EVEN IN MORE ADVERSE SCENARIOS.



THE CHANGE IN THE MONETARY POLICY STANCE HAS TRANSLATED INTO TIGHTER CREDIT STANDARDS.



LOANS TO HOUSEHOLDS CONTINUED TO SLOW DOWN, WITH A REDUCTION IN LOANS FOR HOUSE PURCHASE. LOANS TO COMPANIES CONTINUED TO FALL.



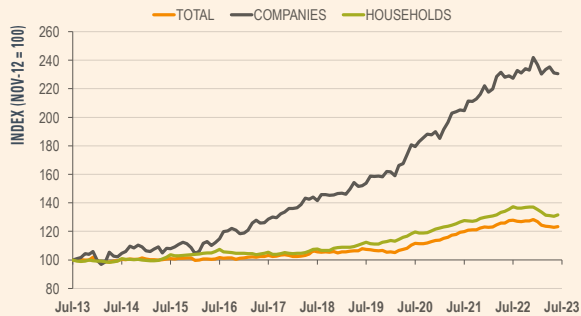
Source: Banco de Portugal

SAVINGS

CUSTOMER DEPOSITS FELL YEAR-ON-YEAR IN JULY 2023. HOWEVER, IN MONTHLY TERMS, THERE HAS BEEN A RECOVERY SINCE JUNE.

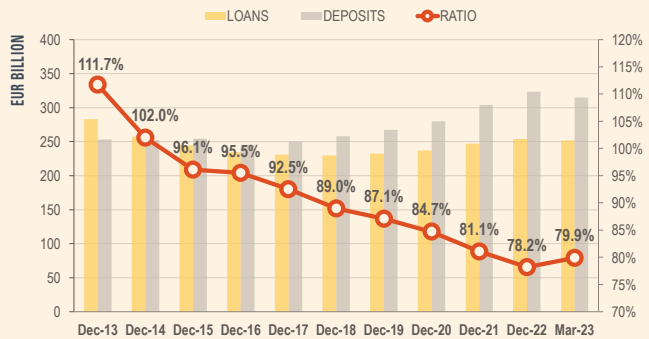


CUSTOMER DEPOSITS



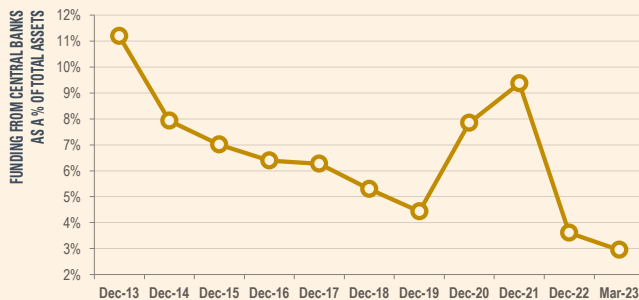
Domestic activity, gross figures.

DESPITE REMAINING AT HISTORICALLY LOW LEVELS, THE LOAN-TO-DEPOSIT RATIO INCREASED SLIGHTLY IN THIS QUARTER.

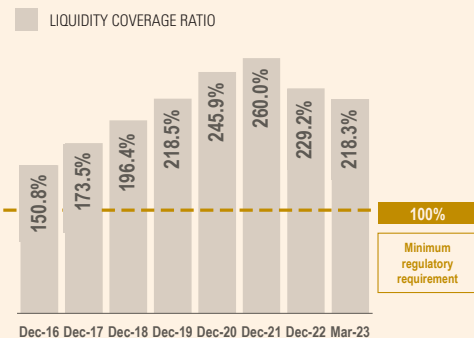


LIQUIDITY

AS A RESULT OF THE CURRENT MONETARY POLICY, FUNDING FROM THE EUROSYSTEM HAS CONTINUED TO DECLINE



AND LIQUIDITY REMAINED STRONG.

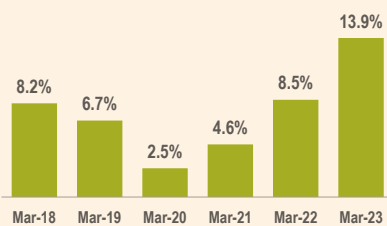


THE SECTOR'S PERFORMANCE

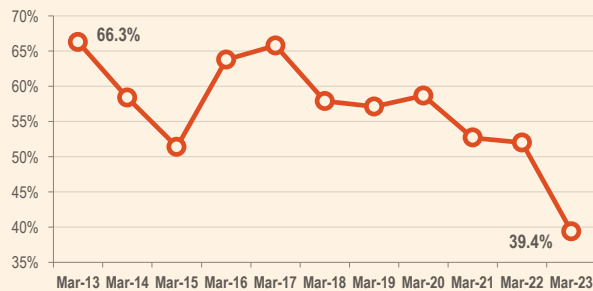
MARCH 2023

THE SECTOR'S PROFITABILITY INCREASED SIGNIFICANTLY, MAINLY DUE TO THE INCREASE IN NET INTEREST INCOME, AND THERE WAS ALSO AN IMPROVEMENT IN THE EFFICIENCY RATIO.

RETURN ON EQUITY

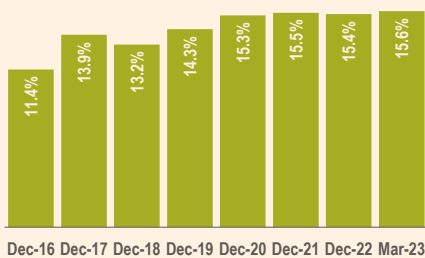


COST-TO-INCOME

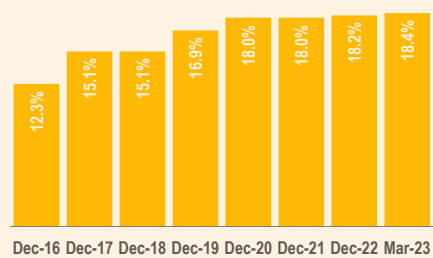


THE SOLVENCY POSITION HAS STRENGTHENED.

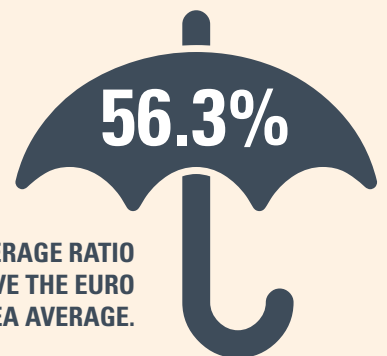
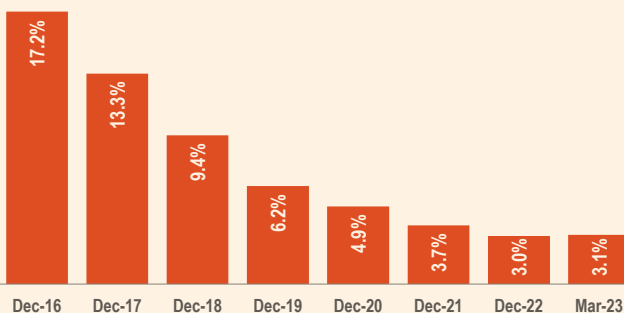
COMMON EQUITY TIER 1 RATIO



TOTAL SOLVENCY RATIO



DESPITE THE FALL IN NON-PERFORMING LOANS, THE NPL RATIO ROSE SLIGHTLY DUE TO THE REDUCTION IN PERFORMING LOANS.



THE NPL COVERAGE RATIO REMAINED ABOVE THE EURO AREA AVERAGE.

PAYMENTS AND DIGITAL BANKING

THE USE OF CONTACTLESS TECHNOLOGY HAS INCREASED SIGNIFICANTLY.

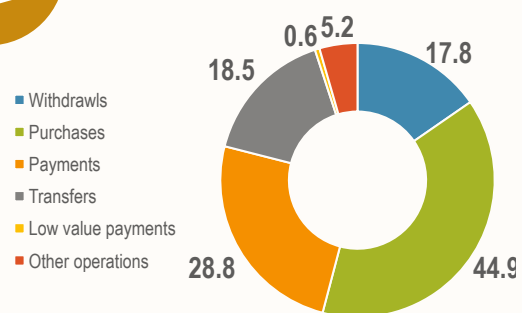


CONTACTLESS PAYMENTS 2022

	AMOUNT	OPERATIONS
TOTAL	21.8 billion euros	891 million operations
% OF TOTAL	48.8%	33.2%
BEFORE THE PANDEMIC	8.2%	3.2%

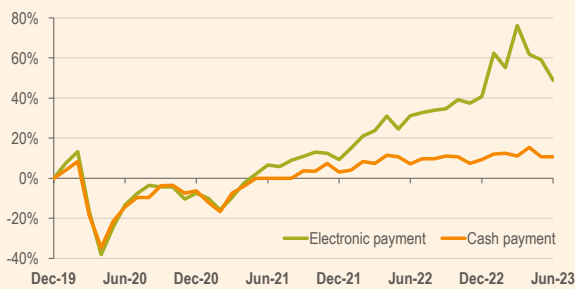


VALUE OF PAYMENT CARD TRANSACTIONS WITH FINANCIAL IMPACT – BY TYPE OF OPERATION (EUR BILLION)



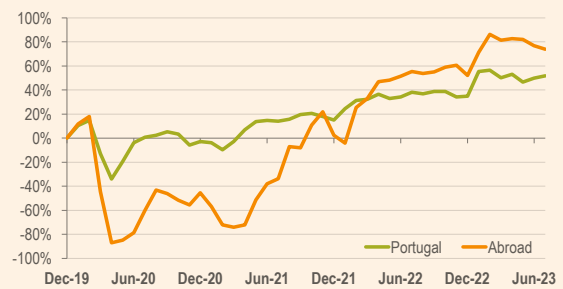
AND GROWTH IN ELECTRONIC PAYMENTS CONTINUED TO BE SIGNIFICANT.

VALUE OF PAYMENTS MADE (YEAR-ON-YEAR RATE OF CHANGE AGAINST 2019)



SIBS Analytics

VALUE OF PURCHASES MADE WITH CARDS BY PLACE OF ISSUANCE (YEAR-ON-YEAR RATE OF CHANGE AGAINST 2019)



THE USE OF DIGITAL CHANNELS HAS GROWN STEADILY.



CURRENT ACCOUNTS WITH ONLINE ACCESS

68.8%
2022



INTERNET USERS WHO USE INTERNET BANKING

2022 **68.0%**
2010 **38.1%**

INE