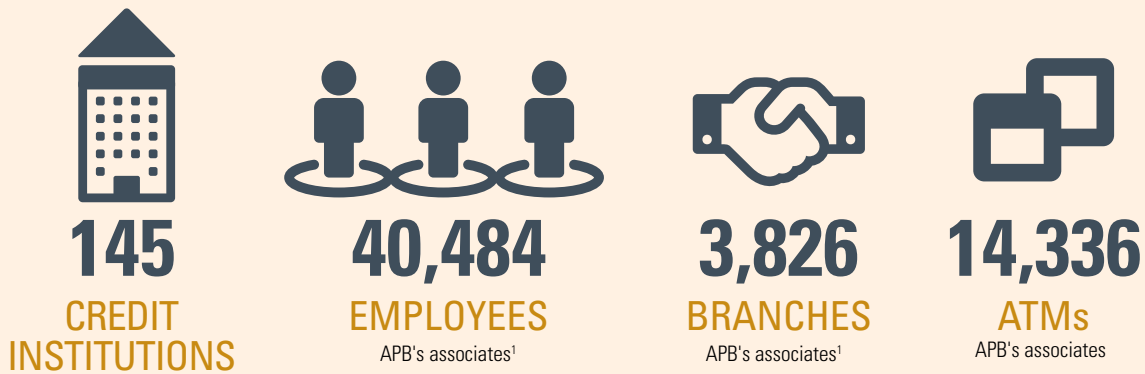


BANKING SECTOR AT A GLANCE

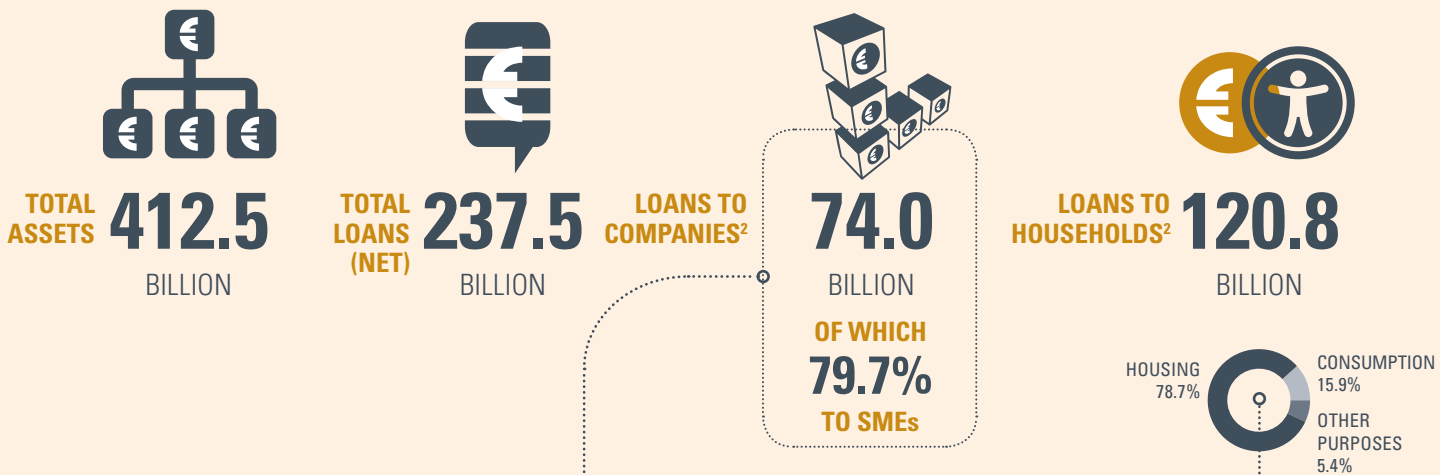
DECEMBER 2020

KEY INDICATORS

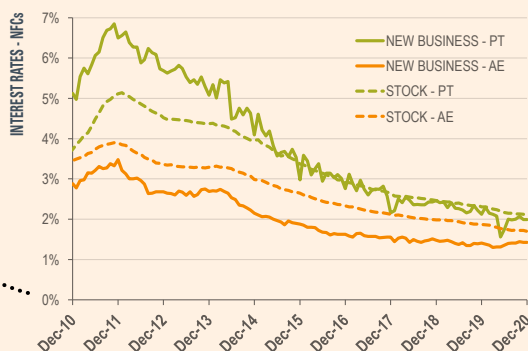


FINANCING THE ECONOMY

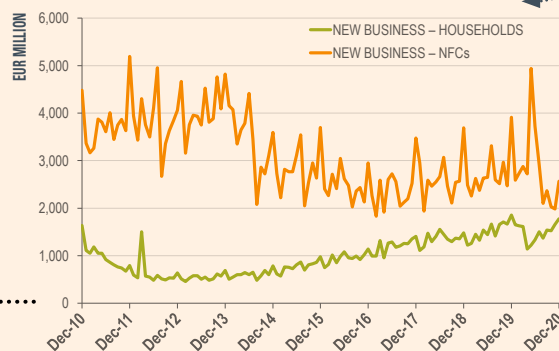
BANKS' ROLE WAS FUNDAMENTAL IN SUPPORTING BUSINESSES AND FAMILIES FOLLOWING THE COVID-19 PANDEMIC CRISIS



INTEREST RATES HAVE CONVERGED TO THE EURO AREA AVERAGE, STANDING AT VERY ATTRACTIVE LEVELS.



THE BANKING SECTOR WAS CRUCIAL IN SUPPORTING BUSINESS FINANCING NEEDS.



SAVINGS

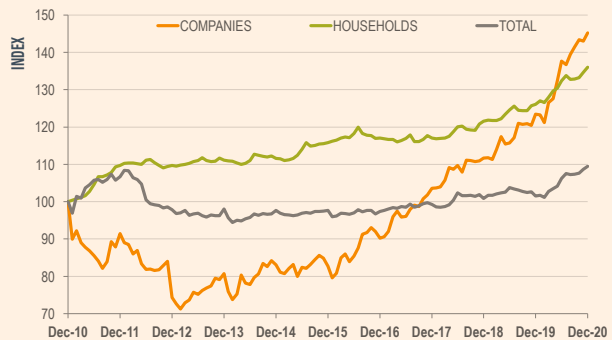
CUSTOMER DEPOSITS HAVE INCREASED IN THE PANDEMIC CONTEXT, SHOWING THE CONFIDENCE IN THE BANKING SECTOR.



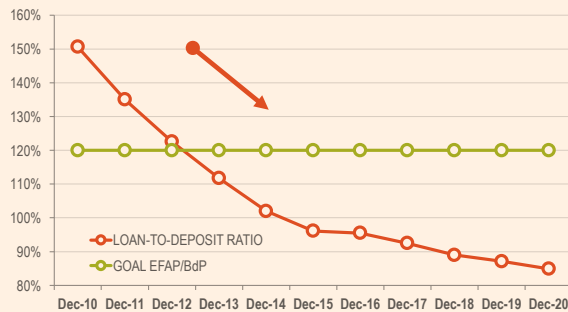
CUSTOMER DEPOSITS



DEPOSITS³ HAVE INCREASED BY 7.9% SINCE DECEMBER 2019

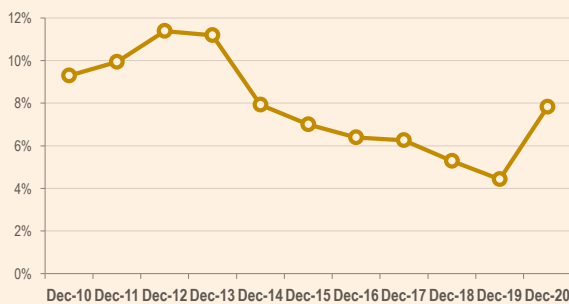


CUSTOMER DEPOSITS EXCEED LOANS GRANTED IN PORTUGAL SINCE 2015.

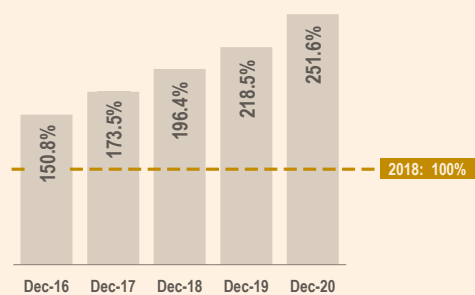


LIQUIDITY

FUNDING FROM CENTRAL BANKS INCREASED AS A RESULT OF THE MONETARY POLICY MEASURES ADOPTED IN RESPONSE TO THE PANDEMIC CRISIS.



BANKS' LIQUIDITY POSITION CONTINUED TO IMPROVE, STANDING AT VERY COMFORTABLE LEVELS.

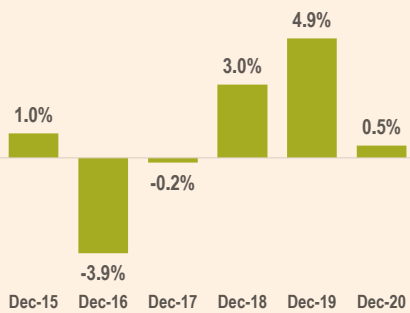


BANKING SECTOR AT A GLANCE

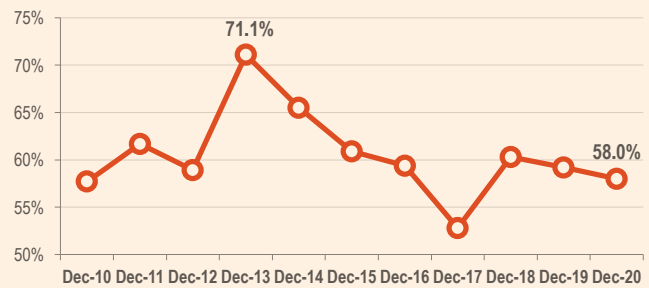
THE SECTOR'S PERFORMANCE

IN 2020, THE SECTOR'S PROFITABILITY HAS BEEN STRONGLY AFFECTED BY THE EFFECTS OF THE CRISIS, IN PARTICULAR BY THE NEED TO INCREASE PROVISIONING.

RETURN ON EQUITY

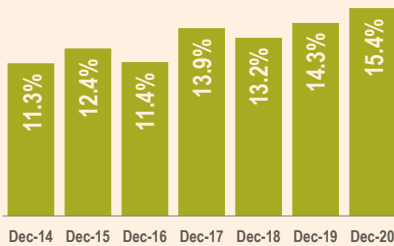


COST-TO-INCOME

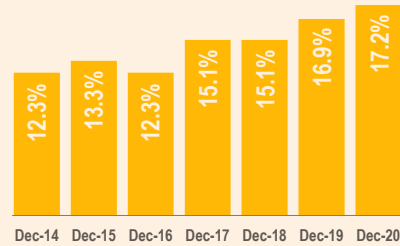


NEVERTHELESS, SOLVENCY WAS REINFORCED.

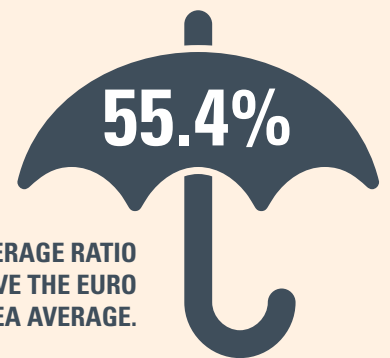
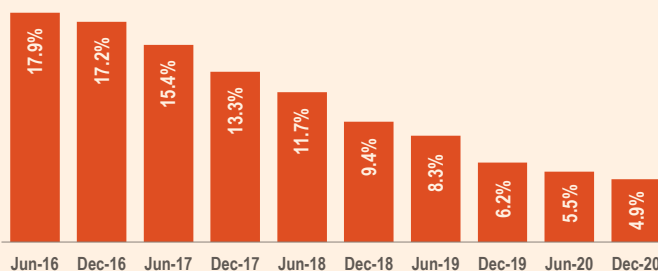
RÁCIO COMMON EQUITY TIER 1



RÁCIO DE SOLVABILIDADE TOTAL

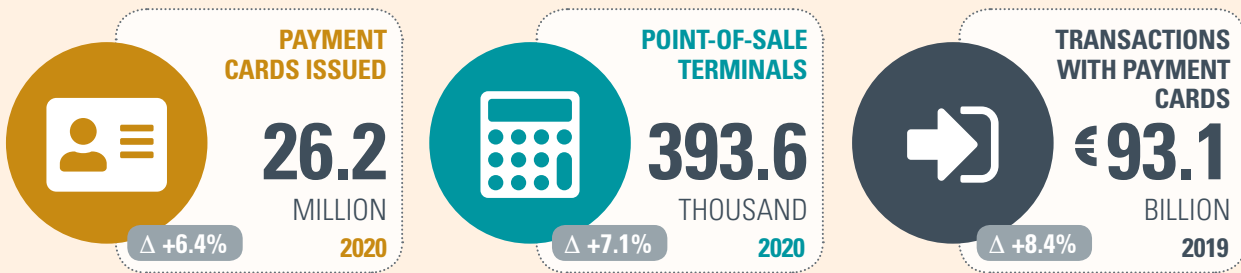


THE NPL RATIO KEPT THE DOWNWARD TREND, BEING NOW BELOW THE 5% THRESHOLD.



THE NPL COVERAGE RATIO REMAINED ABOVE THE EURO AREA AVERAGE.

PAYMENTS AND DIGITAL BANKING



THE PANDEMIC LED TO A CHANGE IN CONSUMER HABITS, WITH A GROWTH IN DIGITAL COMMERCE AND CONTACTLESS PAYMENTS.



BANKING CUSTOMERS INCREASED THE USE OF DIGITAL CHANNELS.

