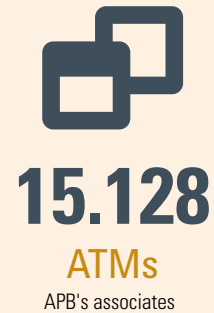


# BANKING SECTOR AT A GLANCE

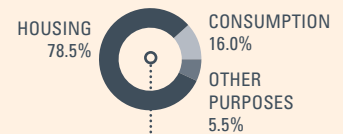
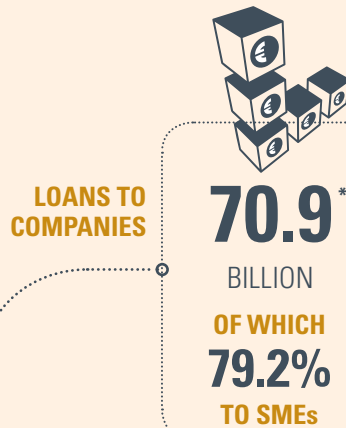
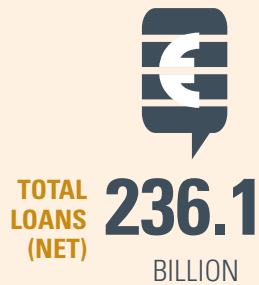
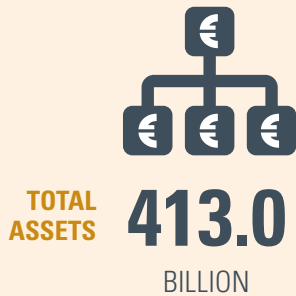
JUNE 2020

## KEY INDICATORS

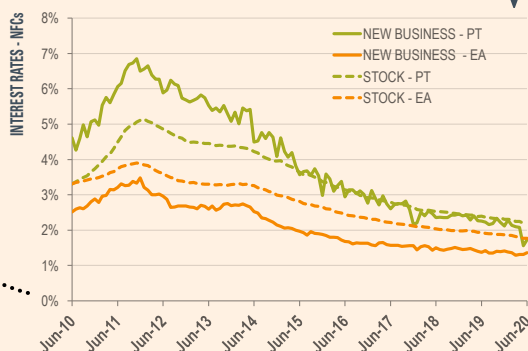


## FINANCING THE ECONOMY

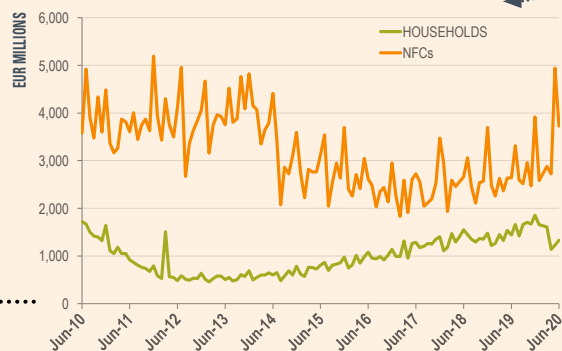
BANKS' ROLE IN SUPPORTING BUSINESSES AND FAMILIES SINCE THE BEGINNING OF THE COVID-19 PANDEMIC CRISIS HAS BEEN FUNDAMENTAL.



INTEREST RATES ON LOANS TO NON-FINANCIAL CORPORATIONS ARE VERY FAVOURABLE AND HAVE CONVERGED TO THE EURO AREA AVERAGE.



THE BANKING SECTOR CONTINUES TO PLAY A FUNDAMENTAL ROLE IN SUPPORTING BUSINESS FINANCING NEEDS.



# SAVINGS

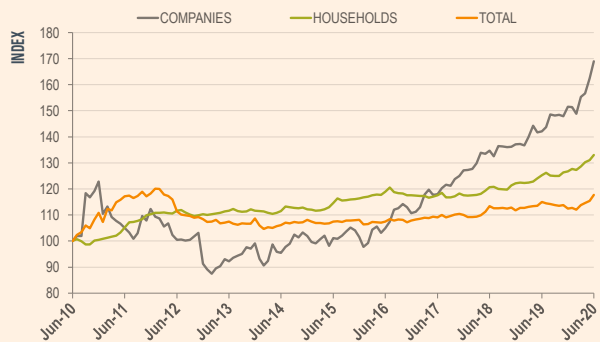
CUSTOMER DEPOSITS HAVE INCREASED IN THE PANDEMIC CONTEXT, CONTINUING TO BE THE SECTOR'S MAIN FUNDING SOURCE.



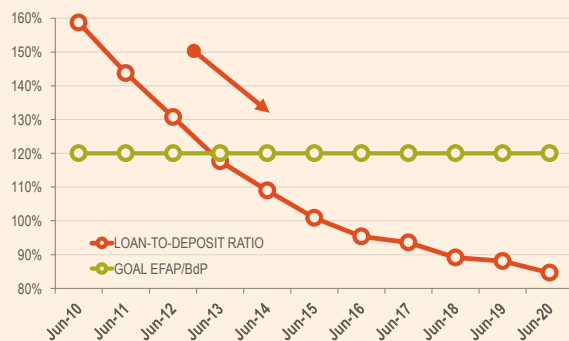
## CUSTOMER DEPOSITS



### DEPOSITS\* HAVE INCREASED AGAINST DECEMBER 2019

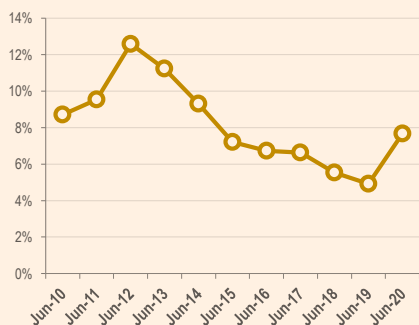


CUSTOMER DEPOSITS EXCEED LOANS GRANTED IN PORTUGAL SINCE 2015.

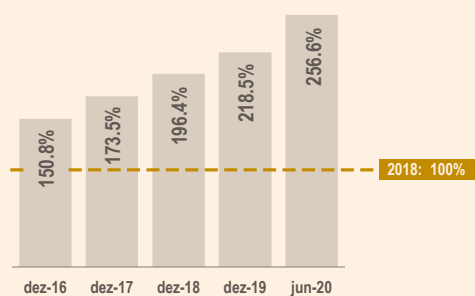


# LIQUIDITY

FUNDING FROM CENTRAL BANKS INCREASED AS A RESULT OF THE MONETARY POLICY MEASURES ADOPTED IN RESPONSE TO THE PANDEMIC CRISIS.



THE LIQUIDITY COVERAGE RATIO IS SIGNIFICANTLY ABOVE THE MINIMUM LEVEL OF 100% REQUIRED.

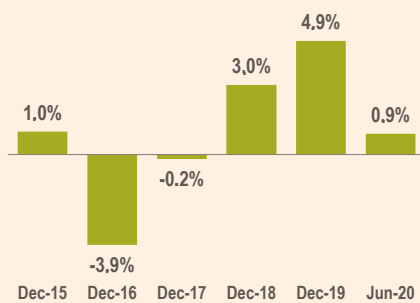


# BANKING SECTOR AT A GLANCE

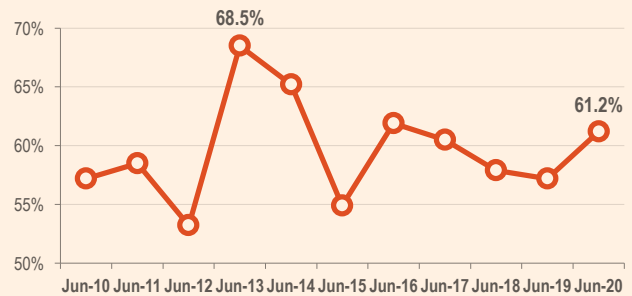
## THE SECTOR'S PERFORMANCE

THE SECTOR'S PROFITABILITY HAS BEEN PENALIZED BY THE EFFECTS OF THE CRISIS, IN PARTICULAR BY THE NEED TO INCREASE PROVISIONING.

### RETURN ON EQUITY

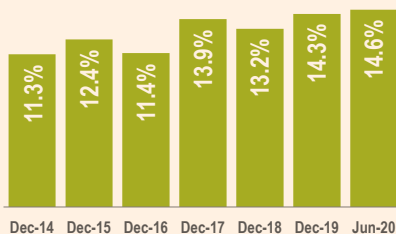


### COST-TO-INCOME

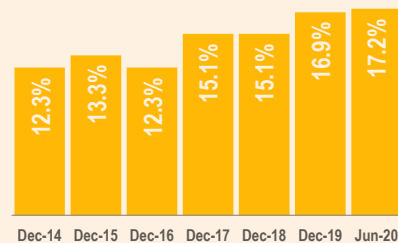


HOWEVER, SOLVENCY STAYS AT VERY COMFORTABLE LEVELS.

### COMMON EQUITY TIER 1 RATIO

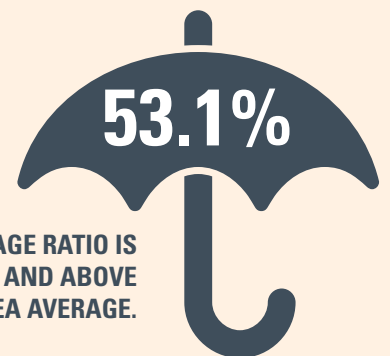
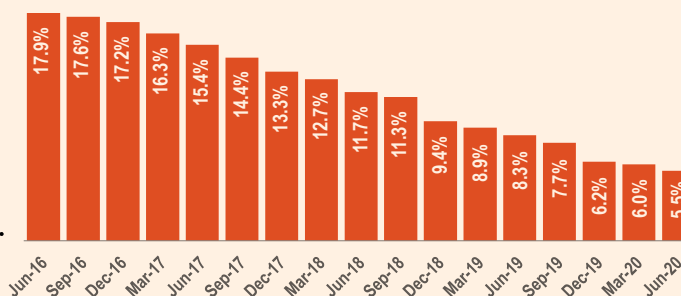


### TOTAL SOLVENCY RATIO



PRESERVING CREDIT QUALITY REMAINS AS ONE OF THE GREAT CHALLENGES OF THE CURRENT CONTEXT.

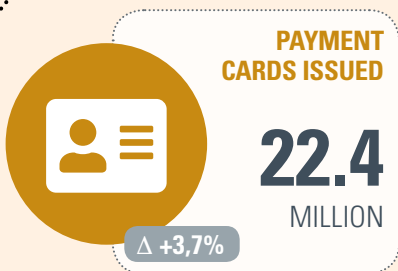
THE NPL RATIO KEPT THE DOWNWARD TREND, WHICH, HOWEVER, MAY BE INTERRUPTED AS A RESULT OF THE LIKELY INCREASE IN DEFAULT LEVELS.



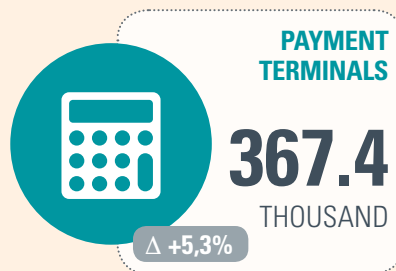
THE NPL COVERAGE RATIO IS AT A HIGH LEVEL AND ABOVE THE EURO AREA AVERAGE.

# PAYMENTS AND DIGITAL BANKING

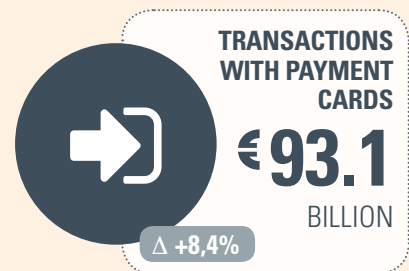
THE NUMBER OF PAYMENT CARDS AND THEIR TRANSACTIONS PRESENTED SIGNIFICANT GROWTH IN 2019.



Banco de Portugal - December 2019

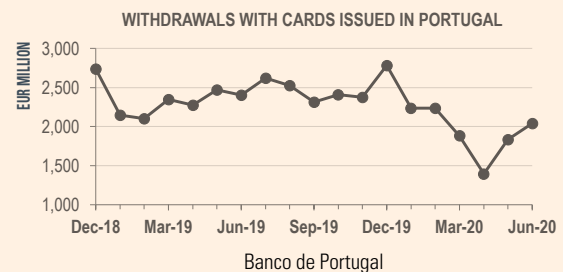
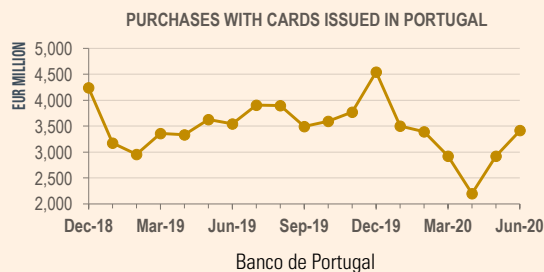


Banco de Portugal - December 2019

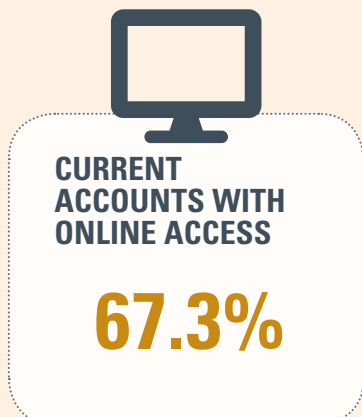


Banco de Portugal - December 2019

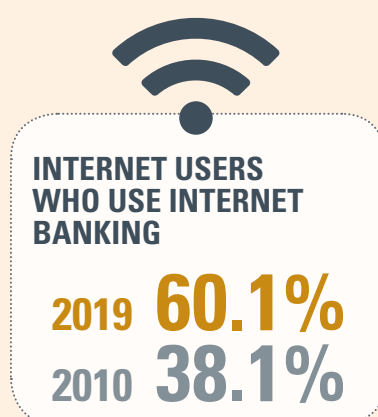
IN 2020, DUE TO RESTRICTIVE LOCKDOWN MEASURES, PURCHASES AND WITHDRAWALS WITH CARDS DECREASED SIGNIFICANTLY.



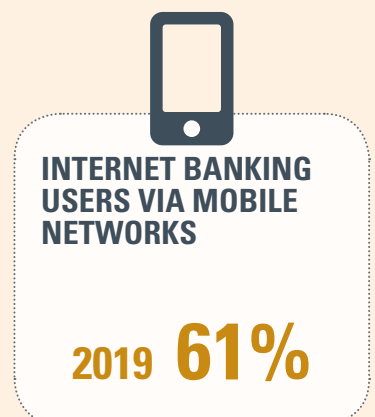
THE USE OF DIGITAL CHANNELS IS INCREASINGLY BECOMING A REALITY FOR BANKING SECTOR CUSTOMERS...



Banco de Portugal - December 2019



INE - Statistics Portugal - November 2020



Eurostat - January 2020

...TREND THAT SHOULD BE REINFORCED IN THE CURRENT CONTEXT.